

Bethesda Eventide Homes

C36a Temporary Visitors Policy

Recognising that Coronavirus COVID-19 is still present in the community, albeit at a reduced level, and following Government advice the following procedure will remain in place for the foreseeable future. It will regularly be reviewed, and amended to increase the level of contact between residents and family/friends when it is safe to do so.

Following on from "Bench Visits" which are socially distanced, but can only be pre-booked and facilitated in fine weather, we will arrange for visits to take place in the conservatory.

Again, visits will need to be arranged in advance by phone.

Entry to the conservatory will be via the garden gate, avoiding the need for visitors to pass through other areas of the house. Hand sanitiser will be available, and must be used on entry to the conservatory.

Visitor names will need to be entered into the signing in book. This information will be used if required for the track and trace system.

Meetings will be restricted to one or possibly two visitors from the same household at a time, and we will want to avoid residents receiving lots of different visitors while restrictions nationally are still in place.

The meeting will still be socially distanced between the resident and the visitor, and physical contact must be avoided.

Any gifts being brought in should be capable of being sanitised before being passed on to residents. No pets should be brought in at this time.

The visiting area must be kept clean and clear of clutter, so that it can easily be treated with antibacterial wipes between visitors.

We are now carrying out weekly COVID testing for staff and 4-weekly testing for residents. Should we have any suspected or confirmed cases of the virus the policy relating to visiting will revert to that which was in place during the "lockdown"